



**CUSTOMER BULLETIN  
PRODUCT END OF LIFE AND LAST TIME  
BUY NOTIFICATION  
DG-4000 HIGH SPEED DIGITIZER  
NOVEMBER 4, 2013**

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**Real Time Logic, Inc.**

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As part of our on-going product life-cycle management process, RT Logic's DG-4000 High Speed Digitizer will be moving to End of Life (EOL) effective November 4, 2013.

RT Logic has ceased utilization of the DG-4000 and is now using the DG-5000, DG-5500 and DG-6000 high-speed digitizers. RT Logic will continue to support the DG-4000 product for customers with existing maintenance support contracts.

For customers who want to perform a last-time buy of the DG-4000, **orders will be accepted until January 31, 2014**. Thereafter, this product is considered obsolete. Acceptance of last-time buy orders is subject to product availability, and orders are processed on a first come, first served basis. Purchase orders for these products are non-cancelable and non-returnable (NCNR).

Warranty

Products purchased during this end-of-life transition period are fully covered by RT Logic's standard warranty. Please contact RT Logic for additional information.

Maintenance

For systems covered under an existing maintenance contract:

If a previously purchased DG-4000 fails, RT Logic will repair or replace it with a form, fit, and function compatible replacement. This may require a new software/firmware load to accompany the new hardware. This is paid for under the maintenance contract with no additional charges.

For systems not covered under an existing maintenance contract:

If a previously purchased DG-4000 fails, RT Logic, upon written request, will submit a quote to repair or replace it with a form, fit, and function compatible replacement. This may require a new software/firmware load to accompany the new hardware. This is paid for by the customer under a new purchase order in accordance with RT Logic's quote.

RT Logic's innovative signal processing products provide field-proven capabilities for communication with satellites, spacecraft, missiles, and airborne platforms. From factory test to flight, from ground data networking to RF links—the defense and aerospace community trusts RT Logic to solve its missions' most difficult test and communication problems. To discuss your requirements for innovative and field-proven signal processing products please contact us through our website at [www.rtlogic.com](http://www.rtlogic.com) or by phone at (719) 598-2801.

If you have any questions concerning this End-of-Life and/or Last-Time-Buy notification, please contact RT Logic Customer Support at (719) 867-6099 or via email at [support@rtlogic.com](mailto:support@rtlogic.com).